



800-800-6508 or 612-866-2503
www.carrouseltravel.com

Who is Carrousel Travel

Carrousel Travel is a global, full service travel company offering a full range of travel solutions, including business travel, groups and incentives, and vacation travel services. Founded in 1977, Carrousel has grown into one of the largest privately owned travel companies in the Midwest. By melding the knowledgeable expertise of our professional consultants, the latest in travel technologies and the power of the Signature Travel Network, we provide our clients with the most efficient, cost-effective and streamlined travel services available.

A ten year recipient of a national Representative Excellence Award and recognized as a Best Places To Work for several consecutive years, we are recognized as one of the top offices in the Midwest. We appreciate the years of trust that we have earned from our clients, which has allowed us to achieve this honor. Carrousel Travel is dedicated to providing the best solutions for our client's needs and well-being.

Carrousel Associate Network

As a part of the Carrousel Associate Network you can run your travel business your way. You will benefit from our top commission programs of the Signature Travel Network, giving you access to suppliers and training opportunities to help you stay informed.

We have highly trained and experienced managers available to adapt our services to your business model. We offer support invoicing, including quality control scripting, commission collection and marketing technology. Whether your clientele is vacation, group or corporate focused we have the tools and technology to help you streamline and build your business.



MINNEAPOLIS/ST. PAUL BUSINESS JOURNAL



BEST PLACES TO WORK

List of Services:

- » Airline tickets, voids, exchanges, and refunds
- » Worldspan access, power pricing tool, and scripting
- » Online Profile tool for ease of capturing client's data
- » Quality control on reservations to ensure tickets are issued properly, using mid-office robotics and back-office PNR quality control, ultimately reducing debit memos
- » Automatic electronic itineraries which include calendar attachments for air, hotel, car, tour and cruise to any electronic calendar
- » Booking Builder Technology, used for booking non GDS carriers and unused ticket notification, tour and cruise special promotions
- » Ticket voiding within 24 hours of booking
- » 24 Hour Emergency Service
- » Agent support, live support via phone or email
- » Vendor Training
- » Vendor Relations
- » Client Care Services
- » Crisis management/traveler tracking
- » Signature Travel Network Top Commission for tour and cruise vendors
- » Car rental discount programs with Hertz, National, Alamo, Avis, and Enterprise
- » ABC & THOR hotel programs
- » Marketing and Business Development Assistance
- » Monthly management reporting including fare savings, air activity, car, hotel, and executive summary available
- » Hotel commission tracking program to ensure all commissions earned are paid
- » ClientBase Online Database tool
- » Monthly unused ticket report
- » Dedicated Account management services
- » Business reviews